



# Bowes East Quieter Neighbourhood: Engagement Report

December 2023

Prepared for London Borough of Enfield by ECF



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# INTRODUCTION

# 1. Introduction

ECF was commissioned by the Journeys and Places team at London Borough of Enfield to support the engagement programme that investigated the potential introduction of a Quieter Neighbourhood in Bowes East.

Quieter Neighbourhoods form part of a comprehensive approach the council is taking to reduce the speeds and volume of motor vehicles in the area and create attractive and safe environments. The long-term benefits we hope to see include improvements in people's health, less congestion and safer roads, and improved air quality.

This report focuses on the engagement activities that were targeted towards people that live in and around the Bowes East project area.

The Council wanted to collect evidence on the issues that people would like to be addressed to make the area quieter and safer, and what local people felt could be done to improve the area to make it a Quieter Neighbourhood.

The purpose of this report is to explain the different methods of community engagement that were undertaken, and to summarise the key findings of the feedback that was provided on how to make Bowes East a quieter and safer neighbourhood.



Photograph of the exhibition boards from one of the drop-in sessions

# **EXECUTIVE SUMMARY**

## 2. Executive Summary

This report presents the findings from the engagement programme undertaken by Enfield Council with support from ECF from Monday 11 September until Sunday 8 October 2023.

Enfield Council is delivering Quieter Neighbourhoods (QNs) as part of a broader strategy to reduce traffic, improve air quality, improve people's health and create an attractive and safe environment for pedestrians, cyclists, and other active transport uses. Bowes East has been identified as an area for a future QN.

The aim of this engagement period was to hear **ideas** to improve the Bowes East area, and about the **issues** in the area that the community currently experience and could be addressed through the Quieter Neighbourhoods initiative.

Throughout the engagement period, there were a wide range of opportunities for people to have their say, including workshops, pop-up events, door knocking, drop-in sessions, an online webinar and an interactive map on the project website. The programme was designed to encourage input from residents, businesses, young people, and people with diverse cultural backgrounds. Materials were available in Turkish, Greek, Gujarati, Polish, Bulgarian, Romanian, Albanian, Somali and Bengali/Bangla.

### Top issues included:

- Traffic congestion
- Safety around the A406
- Litter and pollution

### Top ideas included:

- Additional off-road cycle paths, pedestrian crossings
- Traffic control to reduce speeds and prevent rat running
- Improved cleaning and maintenance of local streets

Detailed findings, categorised by activity, are presented in [Section 5](#) of this report.

15,300 residents contacted

1900 website views

66 business addresses visited

400 active participants

# **ENGAGEMENT APPROACH**



## 3. Engagement Approach

In this section of the report, the engagement approach will be explained and each of the methods of engagement will be elaborated on.

### We communicated the opportunity to engage through:

- A Resident letter in English and 9 other languages
- An online webinar on Monday 2 October 2023
- Social media (Journeys and Places and Enfield Council channels)
- Council newsletters
- Postcards handed out at two school gates:
  - Tottenham Infant School on Thursday 14 September 2023
  - St Michael at Bowes on Friday 15 September 2023

### Community feedback was gathered through the following methods.:

- An online interactive map on Let's Talk Enfield to collect ideas and issues
- Business surveying within the Bowes East area on Thursday 14 September 2023 and Friday 15 September 2023
- Two drop-in public exhibition events at Trinity-at-Bowes Centre Plus, Community Centre, Palmerston Road N22 8RA on:
  - Wednesday 20 September 2023
  - Saturday 30 October 2023
- A paper copy of the questions asked through the online interactive map was available online and at events if people wished to share their ideas and issues in that format. Residents were also able to email the project team at [Journeysandplaces@enfield.gov.uk](mailto:Journeysandplaces@enfield.gov.uk) or post a letter to the Council with their comments.
- Two school workshops:
  - Tottenham Infant School on Tuesday 3 October 2023
  - St Michael at Bowes Primary School on Wednesday 4 October 2023
- A pop-up event on Green Lanes on Tuesday 3 October 2023 (between Upsdell Avenue and Princes Avenue) to hand out postcards and speak with passers-by

Disability groups were invited to attend a workshop, however due to limited responses this workshop did not go ahead. Groups were emailed information on the project and invited to participate in the ways mentioned above.



## 3. Engagement Approach

### 3.1 Project website and promotion

A letter outlining the project and engagement opportunity was distributed to 15,282 residences. The distribution area is shown in Figure 1.

A project page was launched on the Let's Talk Enfield website ([letstalk.enfield.gov.uk/BowesEastQN](http://letstalk.enfield.gov.uk/BowesEastQN)) to communicate information on the project and engagement opportunity. An interactive map on this page was also used to capture ideas and issues (Figure 2). Eighty-seven people engaged in the project website either by signing up for project updates or by sharing a pin on the project map.

An online webinar was delivered on Monday 2 October 2023 where the project team presented the project aims and shared how to get involved, and attendees were able to ask questions. The recording is available on the project page above.

The opportunity to engage was advertised in the Journeys and Places newsletter, the Enfield Council Have Your Say newsletter, and promoted on social media through the Journeys and Places and Enfield Council Facebook and X (formerly Twitter) pages (Figure 3).

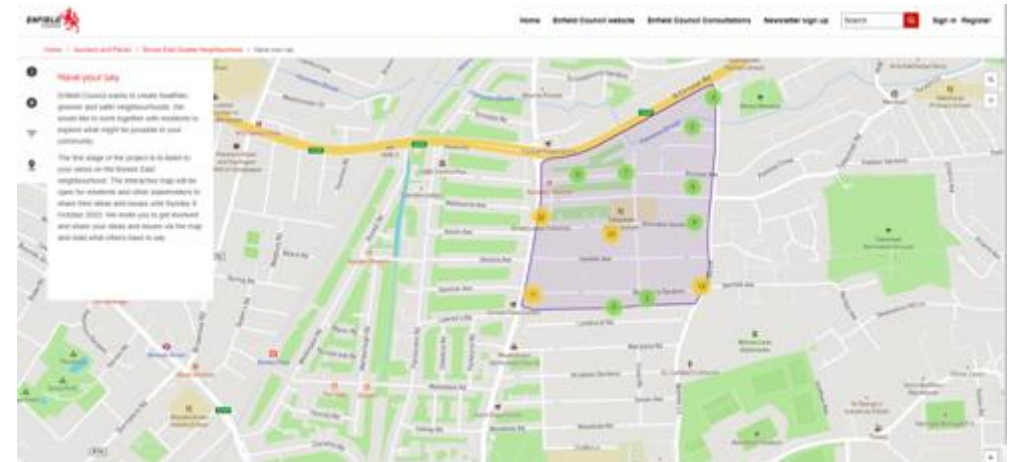


Figure 2. Screenshot of the project website map



Figure 1. Area map of resident letter drop



Figure 3. Social media promotion for a drop-in event

## 3. Engagement Approach

### 3.2 Door-knocking / business surveying / Postcards at school gates

ECF conducted door-to-door surveying with businesses in the Bowes East area. Members of the project team visited 66 addresses within the area with the aim of encouraging local businesses to engage with the project. Staff and business owners were asked to complete a survey with members of the project team which was recorded through MS Forms on tablets.

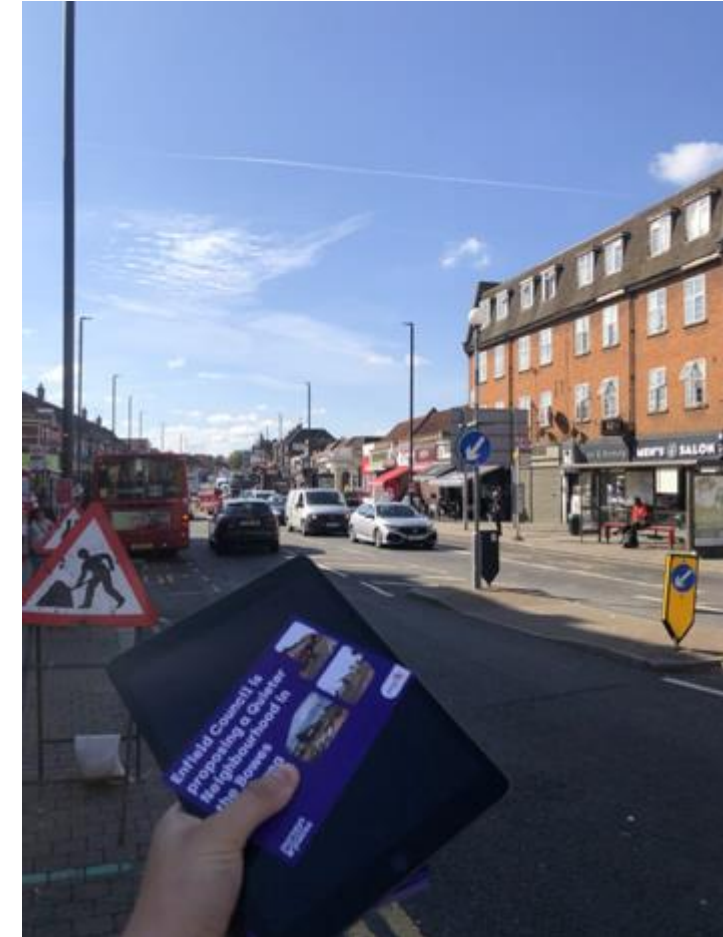
The survey asked one closed ended question and two open ended questions:

- How are you connected to the proposed Bowes East area?
- Please tell us about the main issues you'd like us to address in the area so that it could be quieter and safer.
- Please tell us about ideas you have that you feel could improve your area to make it a Quieter Neighbourhood.

Respondents were encouraged to specify road names for both open-ended questions.

Postcards containing information about the project and a QR code directing to the project website were provided to those who were unavailable or did not have time to complete the survey in person.

ECF also distributed information postcards at the school gates of St Michael-at-Bowes Primary School and Tottenham Infant School. 185 postcards were distributed in total.



*Photograph from business surveying along Green Lanes*

## 3. Engagement Approach

### 3.3 Drop-in events

The project team hosted two community drop-in events at Trinity-at-Bowes Centre Plus Community Centre on Wednesday 20 September from 4pm to 6pm, and Saturday 30 October 2023 from 10am to 12pm.

Seventy-five residents attended across the two drop-in events. Attendees were able to view information boards and speak with the project team to learn more about the project. We invited attendees to share their ideas and issues through completing a paper survey or adding comments to post-it notes and attaching to the relevant information board

The project team recorded notes from conversations with attendees which have been included in the analysis detailed later on in this report.

### 3.4 Pop-up events

The project team held one pop-up event on Green Lanes on Tuesday 3 October from 4pm to 6pm. The intention of this event was to capture views from members of the public who might not typically attend an engagement event. We spoke to shoppers and visitors to the area about the project, hearing their ideas and issues and handing out postcards that directed them to the project page to find out more.



*Photograph of one of the Bowes East drop-in events*



## 3. Engagement Approach

### 3.5 School Workshops

Two local schools, St Michael-at Bowes Primary School and Tottenhall Infant School, participated in workshops to ensure the views of younger residents were captured in the engagement process.

In each session a member of the ECF team introduced the topic to the students which was followed by an activity that was centred around the idea of a Quieter Neighbourhood. The activity involved the students being asked to draw four drawings of issues they observed in their neighbourhood and area surrounding the school, as well as ideas for how these can be improved.

#### School workshop attendance

**St Michael-at Bowes Primary School:** 21 students aged 9-11

**Tottenhall Infant School:** 11 students aged 6-7



*Students engaging in a workshop activity*

# **PARTICIPANTS**

## 4. Participants

This section of the report covers participation rates in the engagement process.

### *Overall participation*

**61** contributors added to the interactive map featured on the project page at [letstalk.enfield.gov.uk/BowesEast](http://letstalk.enfield.gov.uk/BowesEast).

**185+** postcards with project information were distributed to parents at St Michael-at-Bowes Primary School and Tottenham Infant School.

**35** businesses were engaged as part of the process

**75** residents attended a drop-in session.

**12** residents attended the online webinar.

**32** primary school pupils engaged in dedicated workshops.

### *Overall engagement*

The project page, hosted on the Let's Talk Enfield website, was visited by 1,900 individuals. Of this total, **769** interacted with the project website (either by downloading a document, visiting the FAQ, visiting the key dates page visiting multiple project pages or contributing to the interactive map).

Of the 769, 78 participants engaged with the project website either by asking questions or contributing to the interactive map. 111 pins were placed on the interactive map.

Project materials were available in Turkish, Greek, Gujarati, Polish, Bulgarian, Romanian, Albanian, Somali and Bengali/Bangla on the Engagement HQ site, as well as available at the drop-in events. Any additional material translation could be requested by contacting Enfield Council.

Nearly **400** individuals and businesses were engaged as part of the engagement process through the public exhibition, pop-up events, business surveying and online webinar.

In total, approximately **1200** people engaged in the project across the Let's Talk Enfield website and other engagement activities.

## 4. Participants

This section breaks down the participant demographic data for those that engaged online through the project page on the Let's Talk Enfield website. This is the only activity where demographic data was collected. However, the project team undertook dedicated activities with younger people to ensure their voice was captured within the engagement process.

Participants were asked to provide their connection to the area, year of birth, age, postcode, whether they identified as having a long-term physical or mental health condition or illness, gender, marital status, religion, sexual orientation, whether they are pregnant or on maternity leave and if they hold a blue badge. Participants had the option to choose which demographic questions they completed. A copy of the survey questions is provided in **Appendix J**.

This information was collected to understand who engaged with us on this project and to identify characteristics that may be underrepresented to inform future processes.

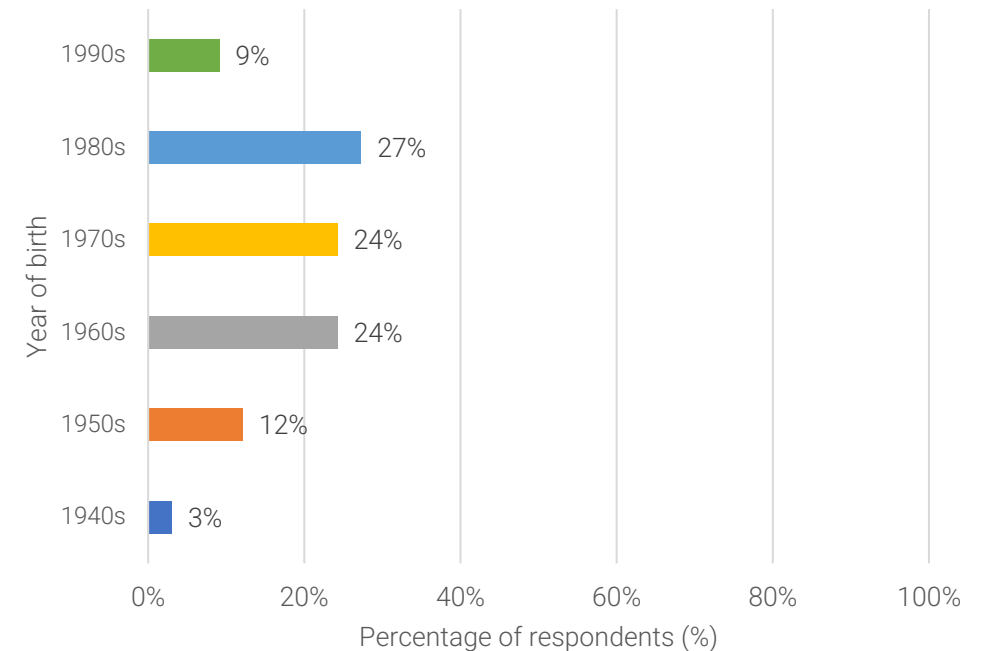
The majority of participants did not share their demographic data and therefore this information should not be considered representative of all participants in the engagement process.

### *Participant demographics - Age*

The Bowes East ward has relatively higher numbers of young adults and proportionately few older adults.<sup>1</sup> The majority of respondents in this sample were born between 1950s – 1970s (Figure 1).

<sup>1</sup>Enfield Council, *Ward Profile: Bowes East 2023*, page. 3 [Accessed 28 November 2023]

Figure 1: What is your year of birth? (n=33)





# 4. Participants

## Participant demographics – connection to Enfield

- The majority of participants live in Enfield (Figure 2), specifically postcode N13 (Figure 3).

Figure 2: What is your connection to the London Borough of Enfield? (n=73)

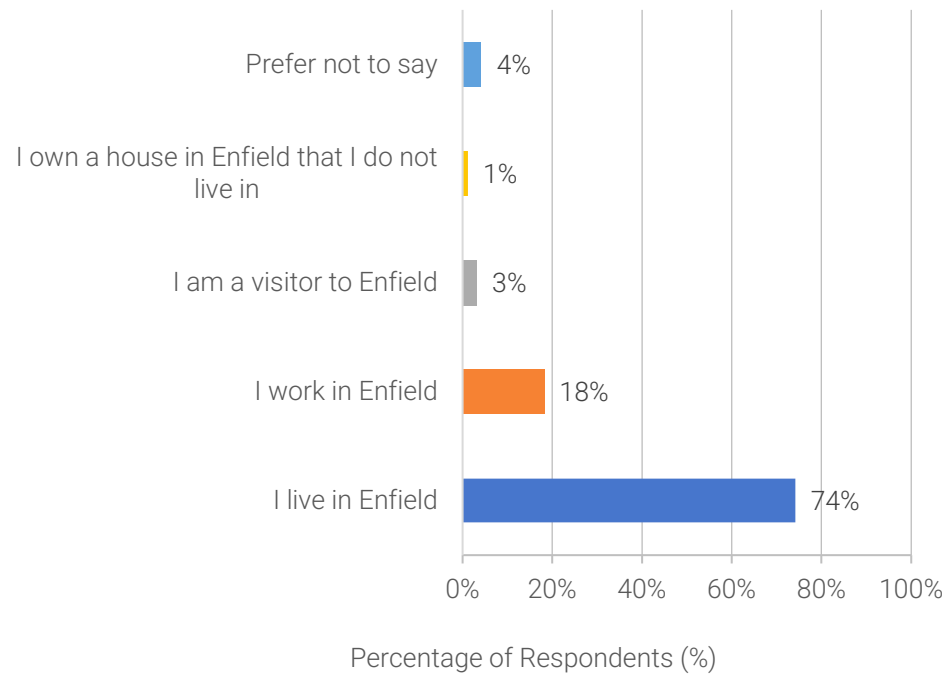
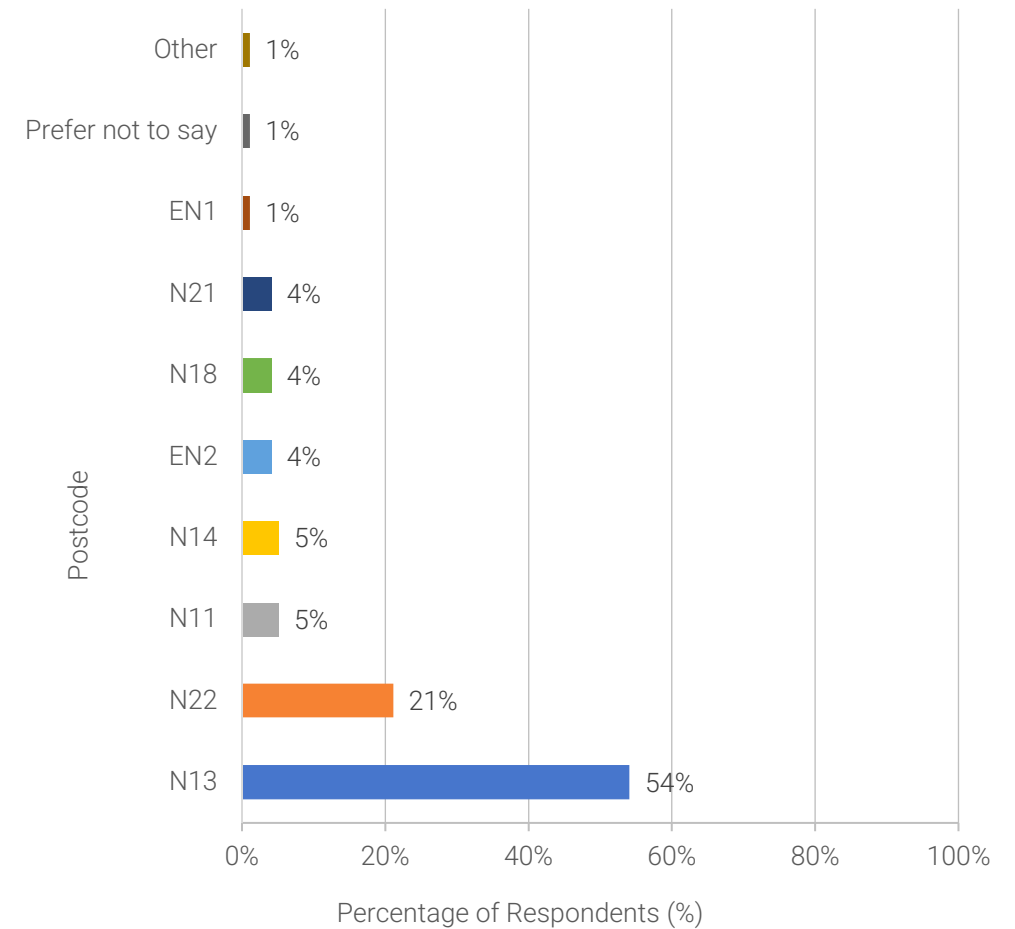


Figure 3: What is your postcode? (n=61)



## 4. Participants

### *Participant demographics – Religion and ethnicity*

- 16 people provided information on their religion. Of these, 50% of people identified as being non-religious, 31% identified as Christian, 2% preferred not to say and 1% identified as Buddhist.
- From the 2021 Census data, around half of residents in Bowes East identify as Christian<sup>2</sup>. In this sample, one third of residents identified as Christian.
- 32 people provided information on their ethnicity. Of these, 53% identified as 'White - English/Welsh/Scottish/Northern Irish and British' ethnicity and 13% identified as 'Any other White background' (13%). This aligns to data from the 2021 Census for the Bowes East Area which has 'White British' and 'White other' as the largest ethnic groups in the area<sup>2</sup>.
- A smaller proportion of participants identified as 'White-Irish' (9%), 'Any other Mixed/Multiple ethnic background' (6%), 'I do not wish to state my ethnic group' (6%), 'White- Italian' (3%), 'Mixed/multiple ethnic groups – white and Asian' (3%), 'Asian or Asian British – Indian' (3%) and 'Asian or Asian British – Pakistani' (3%).
- The demographic questions and full list of options are provided in Appendix J.

<sup>2</sup> *Enfield Council, Ward Profile: Bowes East 2023, page. 4-5 [Accessed 28 November 2023]*

## 4. Participants

### *Participant demographics – Health and accessibility needs*

- 36 people provided information on disability status. Of these, 81% of respondents identified as not having a physical or mental health condition or illness lasting or expected to be longer than 12 months or more.
- 15 people provided information on their Blue Badge status and all respondents reported to not hold a blue badge.
- 16 people provided information on pregnancy or maternity leave status and all respondents were not pregnant or on maternity leave.

### *Participant demographics – Gender, sexuality and marital status*

- 36 people provided information on their gender. Of these, 42% identified as female, 55% identified as male and 3% preferred to no say.
- 16 people provided information on their marital status. Of these, 69% identified as being single, 25% married and 6% widowed.
- 16 people provided information on their sexual orientation. Of these, 75% identified as heterosexual/straight and 13% preferred not to say.

# ENGAGEMENT FINDINGS

# 5. ENGAGEMENT FINDINGS

## 5.1 Interactive Map

The following feedback was collated from the interactive map.

Current Issues:

- 31 people said that traffic congestion is an issue in Bowes East
- 14 people mentioned that vehicles rat running across the area is an issue
- 9 people raised concerns over vehicles speeding within the Bowes East area
- 8 people said that traffic poses a risk for children at schools
- 7 people mentioned that the A406 causes air pollution in the Bowes East area

Future Issues:

- 46 raised concerns that QN will push traffic elsewhere into surrounding areas
- 16 people were concerned that a QN will create more pollution
- 12 people raised concerns that a QN will increase journey times in the area
- 10 people mentioned that they are concerned over the impact a QN will have on accessibility of the area for local residents and their visitors

Ideas:

- 7 people suggested that segregated cycle lanes be implemented
- 7 people suggested a cycling and pedestrian bridge be built
- 7 people said that vehicles travelling through Grenoble Gardens should not be allowed to turn right on to Green Lanes towards the A406
- 6 people suggested that provisions should be made for elderly or disabled residents to have access to roads and parking in the area
- 5 people said they would like modal filters to be installed

Traffic congestion and vehicles rat running and speeding were identified as the top *issues* for the Bowes East Area.

There were concerns that a Quieter Neighbourhood would lead to increased congestion and traffic in the surrounding areas outside of the QN. Additionally, a number of individuals were concerned a QN would create more pollution.

Segregated cycle lanes, cycle and pedestrian bridge and modal filters were ideas for the area.

# 5. ENGAGEMENT FINDINGS

## 5.2 Business surveying

Sixty-six businesses were visited in the Bowes East area.

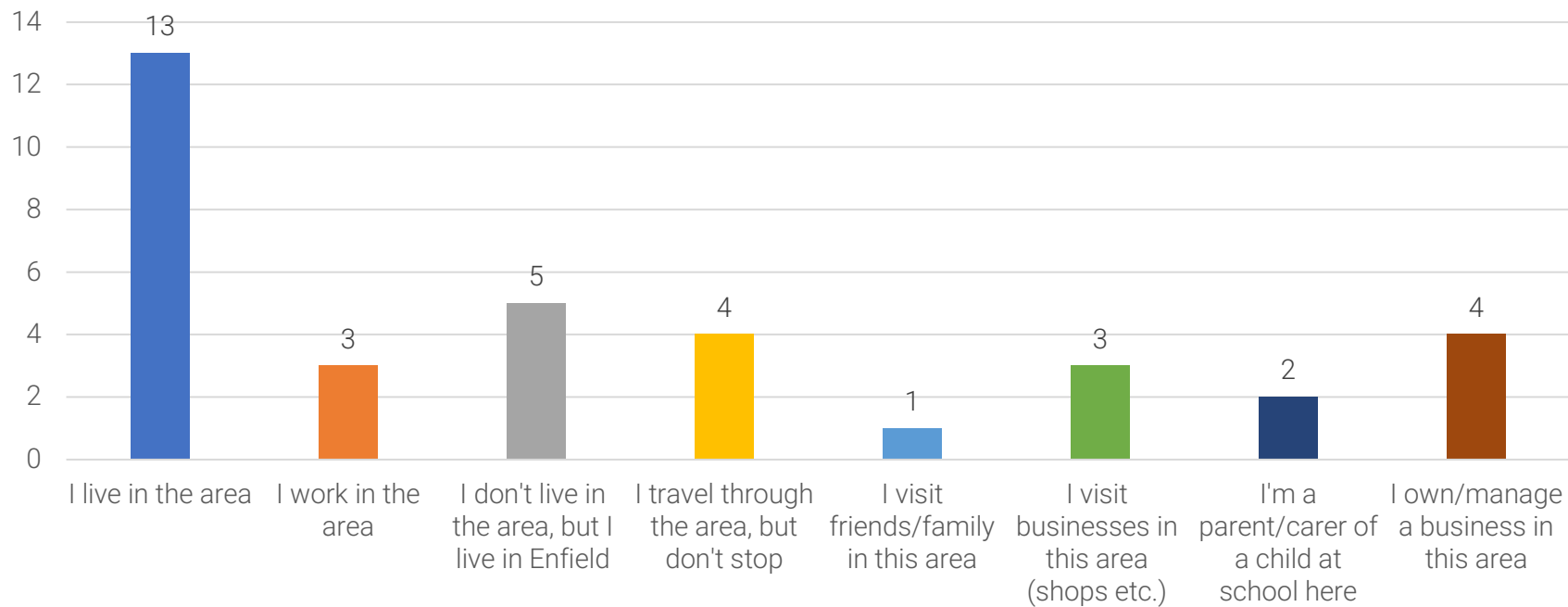
The table below sets out the statistics from the tracker of door-to-door activity. From the 66 businesses visited, 35 either completed surveys or accepted postcards.

Actions			
Site Area	Survey completed	Accepted project materials (ie. Postcard)	Total businesses engaged
Bowes East	13	22	35

## 5.2 Business surveying continued

Slides 22-24 provides the findings from the business surveying.

Q1) How are you connected to the proposed Bowes East area? (Respondents could select one or more options)



Most respondents who completed the survey live in the Bowes East area, or another part of Enfield.

A smaller proportion own a business, travel through the area or don't live in the area.



## 5.2 Business surveying continued

Q3) Please tell us about the main *issues* you'd like us to address in the area, stating any specific road names, so that it could be quieter and safer (n=13)

Comment	Number of times mentioned
Traffic congestion and rush-hour congestion, particularly on the following roads: <ul style="list-style-type: none"> <li>• Green Lanes (5 mentions)</li> <li>• Victoria Road (1 mention)</li> </ul>	10 mentions
Disruptive road closures, particularly on the following roads: <ul style="list-style-type: none"> <li>• Green Lanes (3 mentions)</li> <li>• Clockhouse Parade (1 mention)</li> </ul>	4 mentions
Lack of available parking, including on: <ul style="list-style-type: none"> <li>• Green Lanes (1 mention)</li> <li>• Princes Avenue (1 mention)</li> </ul>	3 mentions
Dangerous roads: <ul style="list-style-type: none"> <li>• A406 North Circular (2 mentions)</li> <li>• Green Lanes (1 mention)</li> </ul>	3 mentions

Green Lanes and Victoria Road were identified as key roads for traffic congestion.

Disruptive road closures were identified on Green Lanes and Clockhouse Parade.

Green Lanes and the A406 North Circular were identified as dangerous roads.

## 5.2 Business surveying continued

Q4) Please tell us about *ideas* you have, stating any specific road names, that you feel could improve your area to make it a Quieter Neighbourhood (n=13)

Comment	Number of times mentioned
Speed limits/bumps needed, particularly on: <ul style="list-style-type: none"><li>• Tottenham Road (1 mention)</li><li>• Grenoble Gardens (1 mention)</li></ul>	3 mentions
More cycle lanes needed.	3 mentions
Improvements needed to public transport.	3 mentions
Quiet streets pose a risk to businesses.	2 mentions

The introduction of speed limits/bumps on Tottenham Road and Grenoble Gardens were suggested.

Additionally, more cycle lanes and improvements in public transport were ideas captured through the business surveying.

## 5. ENGAGEMENT FINDINGS

### 5.3 Drop-in sessions

The following feedback was collated from **staff notes and post-it notes** at the drop-in sessions. Many people understood Quieter Neighbourhoods to be Low Traffic Neighbourhoods (LTNs). It should be noted that Quieter Neighbourhoods is Enfield Council's name for improvements to neighbourhoods to make them greener, healthier and with options for people to travel actively; these may take the form of an LTN, or may involve other interventions such as School Streets, greening, 20mph zones and one-way streets.

#### Current Issues:

- LTNs
  - Traffic congestion has been caused by previously implemented LTNs
  - LTNs affect marginalised communities negatively
  - LTNs have worsened pollution levels on roads such as Green Lanes and Grenoble Gardens
  - Haringey LTNs have a knock-on effect in adjacent areas
- Safety
  - Knife crime
  - Anti-social behaviour
  - Poor street lighting
- Road safety, traffic and facilities for walking and cycling
  - Limited zebra crossings and no pedestrian crossing near schools in the area
  - Mopeds on footway during congestion, particularly on Grenoble Gardens
  - Bus stop build outs cause traffic to be blocked
  - Rat running on Tottenham Road and Grenoble Gardens
  - One way traffic rules have pushed congestion to Tottenham Road
  - Narrow and poor quality pavements impedes access for pedestrians
  - Lack of space for a cycle lane along Town Road
  - Cyclists travel the wrong way up one-way roads
  - A406 lacks sufficient cycling lanes or pavement for pedestrians
  - Slip road from A406 is dangerous
  - A406 traffic congestion pushes people to cut through residential streets
- Parking
  - Lack of parking has resulted in reduced access to shops
  - Vehicles park in bus lanes and cycle lanes
- Environment and pollution
  - Noise pollution from cars and speeding vehicles
  - Overgrown vegetation on pavements, lack of trees and lots of weed
  - Litter and rubbish
  - Air pollution, particularly for those walking in the area
  - Cyclists are currently deterred by current high levels of pollution, less people cycle in the area than before
- Impact on residents and businesses
  - Myddleton Road businesses have suffered and closed
  - Difficulty for local residents to receive visitors and find access
  - Residents feel like the Council doesn't listen to their concerns
  - Want more consideration for the impact on residents east of Wolves Lane

Attendees raised concerns about the implementation of Low Traffic Neighbourhoods. Limited pedestrian crossings, parking and cycle lanes were identified as current issues.

## 5. ENGAGEMENT FINDINGS

### 5.3 Drop-in sessions

The following feedback was recorded from **staff notes and post-it notes** at the drop-in sessions:

#### Future Issues:

- Impact on journeys
  - Concern that there will be an impact on journey times in the area if a QN is implemented
  - Increased journey times will have an impact on students travelling to school and their ability to learn
  - Concern over access to areas to the east of Bowes East
- Traffic and pollution
  - Road closures will create congestion in Wolves Lane and Green Lanes
  - Increased traffic congestion on roads such as the A406
  - Concern that there would be an increase in air pollution from idling engines
- Impact on residents and businesses
  - QN scheme could impact mental wellbeing of local residents
  - Limited access for residents to businesses
  - Concern that crime will increase on roads which are closed to vehicles

Attendees raised concerns on the impact of journey times, especially students travelling to school with implementation of a Quieter Neighbourhood.

Additionally, the impact of road closures on traffic congestion was raised as a future concern.

# 5. ENGAGEMENT FINDINGS

## 5.3 Drop-in sessions

The following feedback was collated from **staff notes and post-it notes** at the drop-in sessions

### Ideas

- Walking and cycling interventions
  - Create segregated cycle lanes from A106 to Green Lanes
  - Incorporate a cycle lane adjacent to footways
  - Implement a School Street on Grenoble Gardens
  - Any implementation of School Street should be during rush hours
  - Re-introduce school crossing patrols
  - Implement bike racks and cycle parking on Fairbrook Road and on the high street
  - Implement modal filters
  - Repair pavements
- Safety and environment
  - Implement CCTV cameras and stop rubbish littering
  - Install pollution monitors on the bottom of Grenoble Gardens, bottom of Berkshire Gardens, and bottom of Sidney Avenue
  - Add more greenery, trees and flowers along Green Lanes and on School Streets
  - Upgrade sports facilities
  - Improve Fairbrook Road with play areas
- Road layout and road safety
  - Implement speed cameras
  - No HGVs allowed in the area
  - More speed tables, chicanes and speed bumps along the full width of the road.
  - Introduce a right turn only dedicated signal
  - Extend the QN area
  - Retain one-way roads as they work well
- Accessibility to the area
  - Create provisions/blue badges for local residents to access roads
  - Implement permit parking
  - Improve bus services
  - Provisions should be made to any future QN project allow local residents to enter roads in Bowes East
- Community engagement and project delivery
  - Have more engagement with those who don't speak English.
  - Listen to feedback from local residents
  - Conduct a study on the impacts of local residents
  - More public meetings
  - Publish more information on why Bowes East is being considered for a Quieter Neighbourhoods project
  - Provide vehicle data
  - More statistical analysis of the area

Attendees suggested the introduction of a School Street on Grenoble Gardens, bike racks and cycle parking on Fairbrook Road and on the high street and improving greenery along Green Lanes and School Streets.

Residents were interested to continue to be informed and involved in the project.

## 5. ENGAGEMENT FINDINGS

### 5.3 Drop-in sessions

The following results are from the **paper survey** handed out at the drop-in sessions.

Sixteen paper surveys were completed, of these 13 people said they lived in the Bowes East area.

#### Current Issues:

- Three people said that speeding vehicles are a major issue
- Three people said that traffic congestion is a frequent issue in the area
- Two people said that rat running is a common issue within the area
- Two people said that the area has poor street lighting
- One person said that speeding is a major issue on Berkshire Gardens
- One person raised concerns over lack of maintenance of the streets of the area

#### Future Issues:

- Two people raised concerns over potential increased journey times
- Two people said they had concerns about the economic impact on local residents
- Two people raised concerns over pollution levels increasing

#### Ideas:

- Four people suggested that broken pavements need to be maintained better
- Two people suggested that speed humps should be installed
- Two people suggested that Enfield Council should hold regular meetings and consultations with residents
- Two people suggested that if a QN is implemented, residents should be given free access to Bowes East area
- One person suggested that there needs to be better police and traffic warden visibility
- One person suggested that the QN should reduce the amount of speeding cars in the area
- One person recommended cleaner streets to encourage people walking
- One person said that a School Street should be implemented

# 5. ENGAGEMENT FINDINGS

## 5.4 Pop-up event

The following feedback was collated from the pop-up event:

### Current Issues:

- Noise pollution from cars
- Safety in the area is an issue particularly related to knife crime
- Limited zebra crossings
- Access to shops is blocked by parking
- Overgrown vegetation on pavements impedes access for pedestrians
- Lack of parking

### Future Issues:

- Impact on journey times in the area

### Ideas:

- Add more greenery and flowers to Green Lanes and on School Streets
- Reintroduce school crossing patrols
- Implement a School Street on Grenoble Gardens
- Incorporate a cycle lane on pavements
- Implement more CCTV to stop rubbish littering



# 5. ENGAGEMENT FINDINGS

## 5.6 School workshop

The following comments were collated from the school workshops (students aged 6 -11 years):

### Tottenham Primary School comments:

- More trees and flowers should be planted
- Traffic should be reduced to increase walking
- More zebra crossing should be added
- Would like to see less rubbish on the street
- Would like to have more spaces to ride their two-wheeled scooter
- Buses and cars go too fast, their speed should be reduced
- Would like to see less pollution
- Add more grass near houses so that cars cannot come so close to homes

### St Michael-at-Bowes Primary School feedback:

- Would like to see more rubbish collections and bins
- Would like to see less fast food and healthier restaurants
- Limit amount of car usage as it causes pollution
- Reduce pollution
- Would like to see more gardens that aren't expensive and are peaceful
- Would like to see more spaces to bike and to ride scooters
- Would like to see people use cars less and scooters and bikes more
- Would like to see people walk and bike more, use cars less and smoke less
- Reduce bumps on the road so it's easier to bike
- Would like no pollution and more greenery

# 5. ENGAGEMENT FINDINGS

## 5.6 School workshop



## 5. ENGAGEMENT FINDINGS

### 5.7 Email correspondences

The following comments were collated from email correspondence received:

Comment	Number of time mentioned
Concern that diverted traffic will cause congestion and pollution in other areas	11 mentions
There are existing issues with congestion	11 mentions
Concern that there will be an adverse impact on elderly and people with a disability	9 mentions
Concern that it will be more difficult to reach various destinations	7 mentions
That concern that the implementation of a QN will harm businesses	5 mentions
Concern that there is a lack of engagement and feedback is ignored	5 mentions

Existing congestion issues were raised through email correspondences.

Increased congestion and pollution in surrounding areas, adverse impacts of elderly and people with a disability and impacts to businesses were identified as key issues that may occur from the introduction of a Quieter Neighbourhood.

# CONCLUSIONS

## 6. CONCLUSIONS

The following outlines the key themes regarding issues and ideas that were identified from the engagement.

### Issues

- Traffic congestion is a major issue in Bowes East, particularly along Green Lanes. Excessive through traffic was frequently cited as a cause of congestion, and several participants expressed safety concerns about the volume and speed of traffic in the area, particularly for school children.
- The nearby A406 contributes to health and safety concerns in the area, including pedestrian safety and air pollution.
- Some participants noted a lack of maintenance in the area. This was particularly prevalent in feedback from school-aged participants, who commented on litter and pollution, and suggested more greenery in the area.
- A considerable proportion of participants have concerns about the implementation of the QN programme in Bowes East. Many were concerned that the programme would shift traffic elsewhere to surrounding areas, while others expressed concerns about a potential impact on journey times and accessibility for local residents.

### Ideas

- Participants suggested the installation of segregated cycle lanes throughout the Bowes East Area to encourage cycling. Additionally, a cycling and pedestrian bridge was suggested over the A406.
- To address concerns about the volume and speed of cars in the area, several participants suggested the introduction of speed limits/ bumps on Tottenham Road and Grenoble Road, modal filters, and a no-right-turn onto Green Lanes from Grenoble Gardens.
- School students were particularly interested in more greenery and vegetation along school streets to encourage walking. They also suggested improved cleaning and maintenance of local streets to improve accessibility.
- The installation of additional pedestrian crossings, and reintroducing school crossing patrols were suggested by participants at the drop-in and pop-up events and school workshops.

**NEXT STEPS**

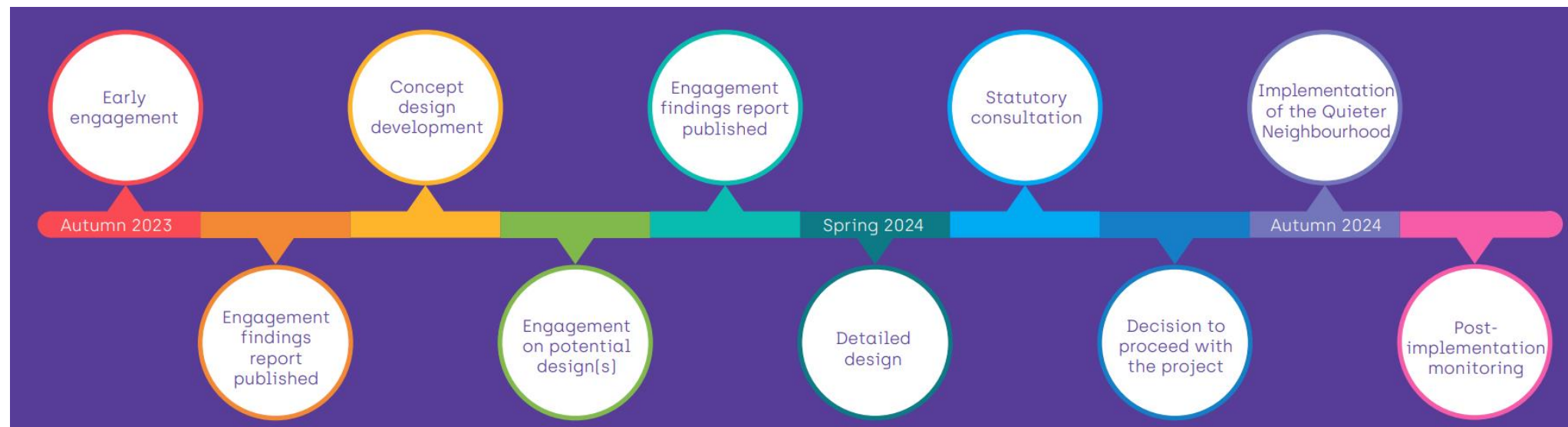
## 7. NEXT STEPS

Enfield Council have collated the ideas and issues from this phase of engagement. The ideas and issues will be considered to inform a concept design.

The concept design(s) will be shared with the community in early 2024 and the community will be given an opportunity to provide feedback on the proposed design.

This feedback will be collated and used to refine the design, before issuing an updated design that may be subject to statutory consultation in Summer 2024.

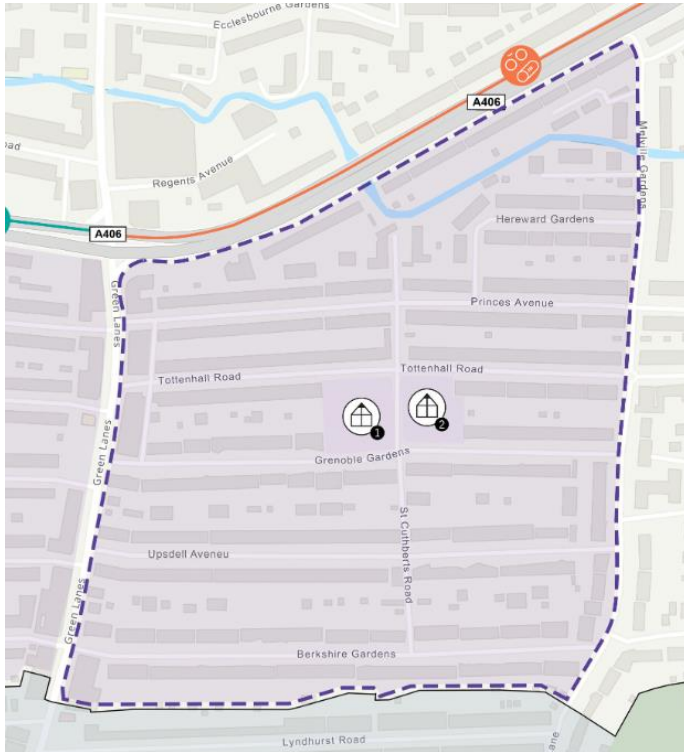
Following the statutory consultation, there will be a decision as to whether the project will proceed to implementation. If the project progresses to implementation it is likely this will be in Autumn 2024.





# APPENDICES

## APPENDIX A. MAP OF STUDY AREA



Bowes East study area

## APPENDIX B. THE TRACKER OF BUSINESSES VISITED

Business Name	Number/Name	Street
London Signs & Graphics	10	Clock House Parade (Green Lanes)
Certax Accounting	8	Clock House Parade (Green Lanes)
Clock House News & Wine	6	Clock House Parade (Green Lanes)
Grand Café UK	4	Clock House Parade (Green Lanes)
Hub IT	2	Clock House Parade (Green Lanes)
Castles housing agency	70	Green Lanes
Snippers	76	Green Lanes
AI Boys Lab	74	Green Lanes
Daniel's Grill House	66-68	Princes Avenue
Elif Food Centre	54	Green Lanes
David's Brassware Wholesalers	52	Green Lanes
Pepe's Piri Piri Palmers Green	50	Green Lanes
Elvan	50	Green Lanes
Greens Pharmacy - Alphega Pharmacy	48	Green Lanes
Alb Mobile Shop	46	Green Lanes
Habari Newsagents	44	Green Lanes
Just Chicken and Kebabs	42	Green Lanes
Kiwi sun Tanning Salon	40	Green Lanes
Shop 4 Less London	36	Green Lanes
Taste of Cyprus Bakery & Patisserie London	34	Green Lanes
The Truth Bar	32-30	Green Lanes
Hestia Estates	28	Green Lanes
Finesse DryCleaners	26	Green Lanes

Business Name	Number/Name	Street
Green Lanes Fisheries	24	Green Lanes
Bracia Polskie Delikatesy	20	Green Lanes
Phoenix Dental Practice	1	Upsdell Avenue
Evto Bricks Restoration Ltd	1A	Berkshire Gardens
Ooh Yes Fish Bar	16	Green Lanes
George London Estate Agents	18	Green Lanes
Zorba the Greek	14	Green Lanes
Scutari	12	Green Lanes
Ladbrokes	10	Green Lanes
Demos Continental London	8	Green Lanes
Kuq e Zi	6	Green Lanes
Melodia Bar and Restaurant	4	Green Lanes
Balkanski Cafe Bakery	2	Green Lanes
Eald Construction LTD	45	Upsdell Avenue
Odyssey Box London	109	Upsdell Avenue
Midami	360	Upswell Avenue
MoneyGram Post Office	358	High Road
Nemi Dry Cleaners	354	High Road
Reena Pharmacy	352	High Road
Bikes for Good causes	350	High road
Sultan International Food	348	High Road
Sparkeaze Electrical Services	11	Berkshire Gardens
AA Instructor Antonio Koureas	84	Berkshire Gardens

## APPENDIX B. THE TRACKER OF BUSINESSES VISITED

Business Name	Number/Name	Street
SS Contractors Ltd	51	Grenoble Gardens
Zakłady Pogrzebowe Nowakowski	42	Grenoble Gardens
Medic Mind	16	Tottenham Road
clem browne	28	Tottenham Road
Mobile Car Wash London - Smart Car Wash	65	Tottenham Road
The Old Vicarage London	80	Tottenham Road
Joe Top Garden Services	120	Princes Avenue
Gino Gelato	127	Princes Avenue
Dn Construction Ltd	6	Fairbrook Close
Steven Murdoch Clinical Massage	71	Princes Avenue
J N Heating & Plumbing	22	Princes Avenue
Palmers Green Plumbing and Heating	15	Princes Avenue
BSB Construction	16	Princes Avenue
Data System Electrical		Hereward Gardens
J&M Mechanical Services	35	Millstream Close
Raha Education LTD	304	North Circular Road
ZCampbell Photography		North Circular Road
Miles Ahead Motor Services Ltd	342	North Circular Road
Hand CAR Wash	376-378	North Circular Road
LPG Autos	376-378	North Circular Road
Tottenham Infant School		Tottenham Road
St Michael at Bowes Church of England Junior School		Tottenham Road

# APPENDIX C. EXHIBITION BOARDS

## Bowes East Quieter Neighbourhood

As part of the Enfield Council Journeys and Places programme, our vision is to make the borough safer, healthier and more vibrant, and enable more people to walk, wheel, cycle and access public transport.

Over the last few years, we have taken bold action across the borough to do just this. We have:



Re-designed many of our streets to be safe and welcoming



Improved public spaces for communities



Created new and upgraded pedestrian crossings



Introduced new segregated cycle lanes



Introduced School Streets to make it safer for children to get to school



Added more cycle parking

Quieter Neighbourhoods form a key part of our approach. Through this initiative, the Council aims to reduce the speeds and volume of motor vehicles in the area and create an attractive and safe environment for people to travel by active and sustainable modes, such as walking and cycling, or using buses and trains. The long-term benefits we hope to see include improvements in people's health, less congestion and safer roads, and improved air quality.



Visit the project page



As part of the Journeys and Places programme, the Council is in the early stages of looking to deliver a Quieter Neighbourhood in the Bowes East area within the streets bounded by the A406 Bowes Road, Green Lanes, Berkshire Gardens at the boundary with Haringey Council, and Melville Gardens.

We have referred to this area as 'Bowes East' because it sits within the eastern part of the Bowes Ward.

Why is a Quieter Neighbourhood being proposed in Bowes East?

Bowes East has been chosen as one of the next QN areas because the area has poor air quality compared with other areas in Enfield, poor health and deprivation indicators that could be improved with active travel, two schools within the area and limited areas of open space.

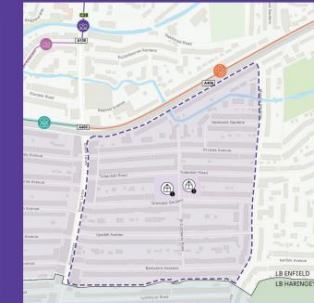
### What is a Quieter Neighbourhood?

Quieter Neighbourhoods form part of Enfield Council's comprehensive approach to re-design our streets to increase walking and cycling as part of our response to the climate emergency.

The Quieter Neighbourhood initiative considers the introduction of features such as modal filters, one-way streets, School Streets and cycle parking.



Modal filters allow people walking and cycling through, as well as emergency services. All streets are accessible by car but some routes may be subject to change.



Visit the project page





# APPENDIX C. EXHIBITION BOARDS

We want to hear from residents about their ideas and current issues they face in the area to inform a design for the proposed Bowes East Quieter Neighbourhood.

We want to hear from residents about their ideas and current issues they face in the area to inform a design for the proposed Bowes East Quieter Neighbourhood.

We want to understand what you'd like to see incorporated in the Quieter Neighbourhood project.

We invite you to get involved in the Bowes East Quieter Neighbourhood project and share your views and experiences.

We will be hosting drop-in events in the area, a webinar on the project, as well as collecting your ideas and issues through an online interactive map.

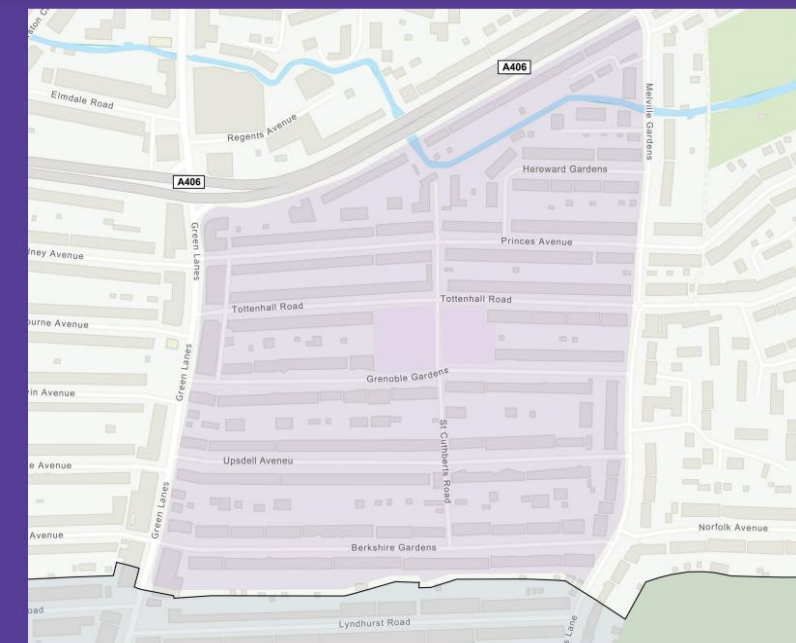
More information on how to get involved can be found on the following boards and on the project page at [letstalk.enfield.gov.uk/BowesEastQN](http://letstalk.enfield.gov.uk/BowesEastQN)

Your ideas and issues will help us to shape the designs for the proposed Bowes East Quieter Neighbourhood.

Download the map of the Bowes East area on the project page.



Visit the project page



What ideas do you have that could be incorporated into the Bowes East Quieter Neighbourhood? Write your idea on a sticky note and place it on the map.

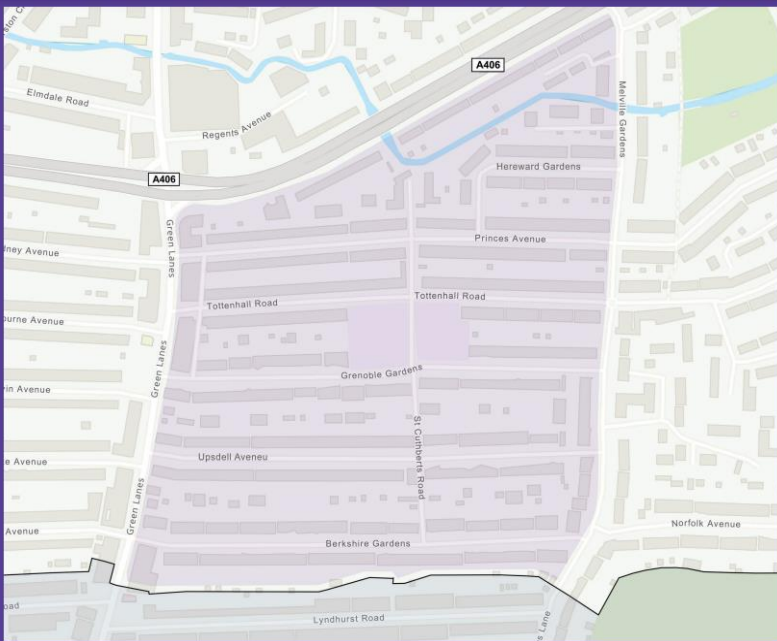
- Modal filters?
- Cycle parking?
- Additional greenery?
- Improved crossing points?
- New public spaces?



Visit the project page to share your ideas with us



# APPENDIX C. EXHIBITION BOARDS



Are there any current issues in the area you think we should be considering as part of the Bowes East Quieter Neighbourhood? Write the issue on a sticky note and place it on the map.

- Unsafe to cross the road?
- Congestion?
- Narrow footpaths?
- Vehicle speeding?



Visit the project page to share the current issues in the area with us



We invite you to share your ideas and issues with us to help inform the future stages of the Bowes East Quieter Neighbourhood.

## Get Involved

This phase of community engagement ends on Sunday 8 October 2023



Speak with us at one of the following community drop-in sessions at TaB Community Centre N22 8RA:  
 - 4.30pm - 6.30pm on Wednesday 20 September 2023  
 - 10am - 12pm on Saturday 30 September 2023

Add your feedback to the Ideas and Current Issues boards using the pins, post-its and pens provided.



Share your ideas and issues via the map and read what others have to say using the QR code below.



Join us at the webinar on Monday 2 October 2023 at 6pm to hear from the project team about the objectives of the project and have the opportunity to ask questions. The webinar will be held on Microsoft Teams.



You can also email or write to us: [journeysandplaces@enfield.gov.uk](mailto:journeysandplaces@enfield.gov.uk) - ATTN Journeys and Places, Enfield Council, Civic Centre, Silver St, Enfield EN1 3XA.



Visit the project page



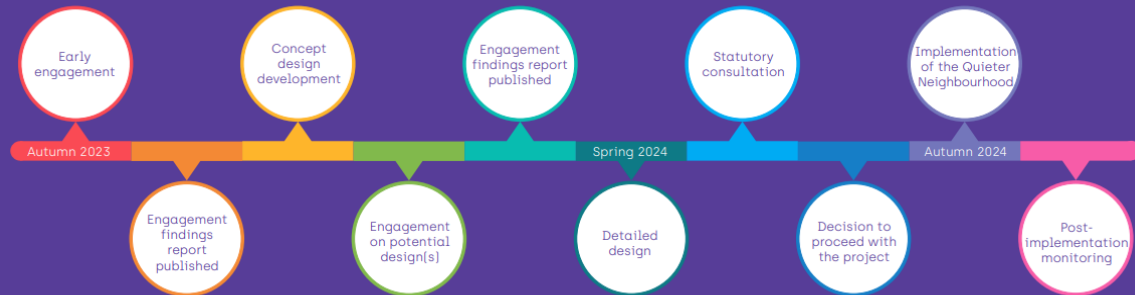
# APPENDIX C. EXHIBITION BOARDS

## Next Steps

Your ideas and issues will inform the design for the Bowes East Quieter Neighbourhood.

At the conclusion of this period of community engagement, Enfield Council will consider all ideas and issues raised through the activities detailed on the previous board.

We hope to see and hear from you at the activities being held over the coming weeks about your ideas and issues for the Bowes East Quieter Neighbourhood.



Visit the project page



Enfield Council's Journeys and Places programme enables and encourages people in Enfield to make sustainable daily journeys for themselves and for our planet.

We are connecting local people to local places for a greener, healthier future.



Journeys and Places delivers a range of projects across Enfield. Our work includes:

- Delivering a walking and cycling network including cycleways, improved footways, pedestrian crossings, cycle parking and trees and greenery along these routes
- Working with residents and businesses to enhance places including town centres and high streets to support commercial viability and vitality, strengthen local communities, and enhance the environment with greenery and art
- Making neighbourhoods safer for all road users to walk, wheel and cycle to and around including at our local schools, with lower levels of motor traffic, lower speeds of motor traffic, and cycle parking for residents
- Informing and inspiring about active travel through community events; opportunities to wheel and cycle for disabled people, young people and older people including cycle training; and promoting the benefits of active travel.



Visit the project page





## APPENDIX D. POSTCARD

# Enfield Council are proposing a Quieter Neighbourhood in the Bowes East area



Share your ideas and issues with us on the online interactive map or join us at a drop-in session or the webinar. Find out more information via the QR code below.



KEY	
	Proposed Quieter Neighbourhood Boundary
	Quieter Neighbourhood Area
	Segregated Cycle Lane
	On-Carriageway Cycle Route
	Segregated Cycle/Walking Path
	Shared Cycle/Walking Path
	Schools
	Tomerhill Infant School
	St Michael of Bowes C of E Junior School

The interactive map will be open for residents and other stakeholders to share their ideas and issues until Sunday 8 October 2023.

## APPENDIX E. CERTIFICATE FOR SCHOOL WORKSHOP



# APPENDIX F. PHYSICAL SURVEY FORM

**journeys & places**

**ENFIELD Council**

**Share your ideas and issues: Bowes East Quieter Neighbourhood**

Enfield Council wants to create healthier, greener and safer neighbourhoods. Through the Journeys and Places programme, the Council is proposing a Quieter Neighbourhood in the Bowes East area. We would like to work together with residents to explore what might be possible in your community.

The first stage of the project is to listen to your views on the Bowes East neighbourhood. You can share your ideas for the project as well as any current issues in the area that you think the project could address on the map on the project page at <https://letstalk.enfield.gov.uk/BowesEastQN> or complete this form. This form must be received by Sunday 8 October 2023. You can hand this paper copy into the Enfield Civic Centre, or post it to ATTN Journeys and Places, Enfield Council, Silver St, EN1 3XA.



**Bowes East Quieter Neighbourhood**

**KEY**

- Proposed Quieter Neighbourhood Boundary
- Quieter Neighbourhood Area
- Designated Cycle Lane
- On-Corridor Cycle Route
- Designated Cycle Walking Path
- Shared Cycle/Walking Path
- Schools
- Woolhead Infant School
- Woolhead St Roman Catholic Junior School


**journeys & places**

**ENFIELD Council**

Continued overleaf

**Alternative formats and languages**

If you need this letter in an alternative format (including audio) and/or language, please email [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), call 020 8132 1789, or write to us at ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. The project page can be translated into your preferred language: <https://letstalk.enfield.gov.uk/BowesEastQN>. Visit <https://letstalk.enfield.gov.uk/accessibility> (also available via the QR code on this page) for more information on obtaining information in other formats.



Εάν χρειάζεστε αυτό το γράμμα σε εναλλακτική μορφή (συμπεριλαμβανομένου ηχητικό) ή/και γλώσσα, στείλετε μήνυμα ηλεκτρονικού ταχυδρομείου (email) στο [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), καλέστε στο 020 8132 1789, ή στείλετε γράμμα ταχυδρομικής στη διεύθυνση ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. Η ιστοσελίδα του έργου μπορεί επίσης να μεταφραστεί στην προτιμώμενη γλώσσα σας: <https://letstalk.enfield.gov.uk/BowesEastQN>. Επισκεφθείτε <https://letstalk.enfield.gov.uk/accessibility> (θεωρείται επίσης μέσω του κωδικού QR σε αυτήν τη σελίδα) για περισσότερες πληροφορίες σχετικά με τη λήψη πληροφοριών σε άλλες μορφές.

Bu mektuba alternatif bir formatta (ses dahil) ve/veya dilde ihtiyacınız varsa, lütfen [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk) adresine e-posta gönderin, ya da 020 8132 1789 numaralı telefonu arayın veya ATTN Healthy Streets, Enfield Council, Silver St, Enfield EN1 3XA adresine yazın. Proje sayfası tercih ettiğiniz dile çevrilebilir: <https://letstalk.enfield.gov.uk/BowesEastQN>. Diğer formatlarda bilgi edinme hakkında daha fazla bilgi için <https://letstalk.enfield.gov.uk/accessibility> (bu sayfadaki QR kodu aracılığıyla da mevcuttur) adresini ziyaret edin.

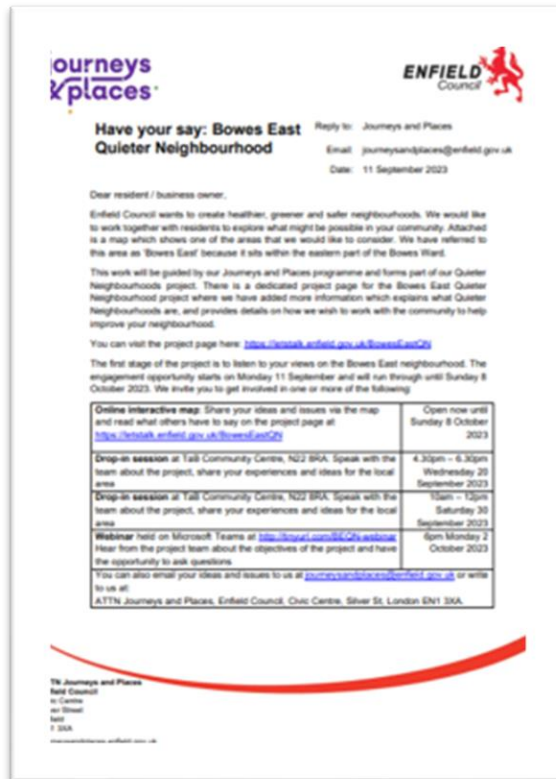
Jestli chciabys otrzymać ten list w innym języku, bądź też w innym formacie (także w formacie audio), napisz do nas na adres mailowy: [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk), zadzwoń pod numer 020 8132 1789, lub napisz na adres: ATTN Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA. Strona internetowa projektu również może być przetłumaczona na język który preferujesz <https://letstalk.enfield.gov.uk/BowesEastQN>. Więcej informacji na temat uzyskania informacji w innym formacie, dostępna jest na stronie <https://letstalk.enfield.gov.uk/accessibility> która dostępna jest także poprzez kod QR widoczny powyżej.

જો તમારે આ પત્ર બીજા કોઈ માત્રામાં અનુભવવા બીજા કોઈ ભાષામાં જોઈતી હોય (શ્રાવ્ય સહિત), તો કૃપા કરીને [healthystreets@enfield.gov.uk](mailto:healthystreets@enfield.gov.uk) ને ઇમેઇલ કરો, 020 8132 1789 નંબર પર કોલ કરો અથવા વેબ Healthy Streets, Enfield Council, Silver St, Enfield, EN1 3XA પર લખો તમારો પત્ર. પસંદગાના વાસ્તવિક સ્થાન પર અસહીતી ભાષામાં અનુવાદ કરી શકાય છે <https://letstalk.enfield.gov.uk/BowesEastQN> અથવા અન્ય માધ્યમો વડે મેળવવા માટે <https://letstalk.enfield.gov.uk/accessibility> (જ્યાં વધુ વેબ QR કોડ દ્વારા વધુ ઉપલબ્ધ) નો મુલાકાત લો.

**journeys & places**

**ENFIELD Council**

# APPENDIX G. RESIDENT EARLY ENGAGEMENT LETTER



Letter in English



Letter in other languages

## APPENDIX H. DROP-IN EVALUATION RESULTS

8.1 The following results are from the **drop-in evaluation survey** handed out at the drop-in sessions

8.2 Twenty-six (26) drop-in evaluation surveys were completed, of these 16 people said they lived in the Bowes East area.

8.3 Eight individuals identified as being White, six as British, and four as belonging to other ethnicities.

### Q5a: How effective do you think the event was in informing community members about this project?

Responses to this question were very mixed:

- 8 people said that the drop-in event was somewhat effective.
- 7 people responded that the event was not at all effective.
- 3 people said that the drop-in event was very effective.
- 3 people said that the event was not very effective.
- 3 people responded that they were unsure.

### Q5b: How effective do you think the event was in hearing the ideas and issues from community members?

- 11 people found the drop-in event somewhat useful in hearing the ideas of community members.
- 5 people said it was not at all effective
- 3 people said the events was very useful
- 3 people said they were unsure

### Q6: How clear were the materials presented at this drop-in session in explaining the proposed Bowes East Quieter Neighbourhood?

- 7 people said the materials at the drop-in event were somewhat clear
- 6 people said they were not at all clear
- 5 people said it was very clear
- 3 people said they were unsure
- 3 people said the materials were somewhat not clear

### Q7: How else have you engaged in this project?

- Out of the 26 responses received, 23 people said they received a letter from the council
- 7 people said they also emailed the council
- 4 people said they also shared an idea or issue on the online map on the project page
- 2 people said they also attended a webinar
- 2 people said they also asked a question on the project page

### Q8: How else would you like to engage with us on this project or similar projects? Please write.

- Five people shared that they would like to attend future meetings with the project team.
- Two people said that they would like to be contacted and updated by email.
- One person said that polls should be implemented on future proposals.



# APPENDIX I. ADDITIONAL PHOTOS FROM SCHOOLS WORKSHOP



## APPENDIX J. LET'S TALK ENFIELD SIGN UP FORM QUESTIONS

### 1. What is your connection to the London Borough of Enfield?

- I live in Enfield
- I work in Enfield
- I study in Enfield
- I am a visitor to Enfield
- I own a business in Enfield
- I own a house in Enfield that I do not live in
- Prefer not to say

### 2. What postcode do you live in?

- EN1
- EN2
- EN3
- EN4
- EN8
- EN9
- N9
- N11
- N13
- N14
- N18
- N21
- N22
- Prefer not to say
- Other (please specify)

### 3. What is your ethnicity?

- White - English/Welsh/Scottish/Northern Irish/British
- White – Irish
- White - Gypsy/Irish Traveller
- White – Roma
- White - Greek
- White - Greek Cypriot
- White - Turkish
- White - Turkish Cypriot
- White - Kurdish
- White - Albanian
- White - Polish
- Any other White background
- Mixed/Multiple Ethnic Groups - White and Black Caribbean
- Mixed/Multiple Ethnic Groups - White and Black African
- Mixed/Multiple Ethnic Groups - White and Asian
- Any other Mixed/Multiple ethnic background
- Asian or Asian British - Indian
- Asian or Asian British - Pakistani
- Asian or Asian British - Bangladeshi
- Asian or Asian British - Sri Lankan
- Asian or Asian British – Chinese
- Any other Asian background
- Black/African/Caribbean/Black British – Caribbean
- Black/African/Caribbean/Black British – African
- Any other Black, Black British, African or Caribbean background
- Arab
- Any other Ethnic Group
- I do not wish to state my Ethnic Group

### 4. What is your year of birth? (write date in box)

### 5. Do you have a physical or mental health condition or illness lasting or expected to last for 12 months or more?

- Yes
- No
- Prefer not to say

### 6. What describes your gender?

- Female
- Male
- Transgender
- Non-binary
- Other
- Prefer not to say
- Prefer to self-describe (see below)

### 7. How would you describe your marital status?

- Single
- Married
- Civil Partnership
- Separated, but legally married
- Separated, but still legally in a same-sex partnership
- Formerly in a same-sex civil partnership which is now legally dissolved
- Surviving partner from a same-sex civil partnership
- Divorced
- Widowed
- Prefer not to say
- Prefer to self- described (see below)

## APPENDIX J. LET'S TALK ENFIELD SIGN UP FORM QUESTIONS

### 8. What is your religion?

- Non-religious (Atheist, Humanist etc)
- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Alevi
- Prefer not to say
- Prefer to use own definition

### 9. What is your Sexual Orientation?

- Heterosexual/Straight
- Gay or Lesbian
- Bisexual
- Prefer not to say
- Prefer to self-describe


### 10. Are you currently pregnant or on maternity leave?

- Yes
- No
- Prefer not to say

### 11. Do you hold a Blue Badge?

- Yes
- No
- Prefer not to say





ECF Office

ECF, 418 Print Rooms, 164-180 Union  
Street, London, SE1 0LH

T: 0204 541 2375

E: [info@engagecf.co.uk](mailto:info@engagecf.co.uk)

W: [www.engagecf.co.uk](http://www.engagecf.co.uk)

e.c.f.

